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would also learn to perform the same tasks with other OS. Finally you will learn about security best practices to secure a workstation and also troubleshoot any PC OS issues, application issues or security issues. Style and Approach The book is divided into 11 chapters. Together, these cover the 901 and 902 courses in completion. The chapters are each a specific objective for the exams. The chapter is further subdivided by category as detailed in the Exam Objectives.

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